## Message

From: Eaton Corp. [euser@alleghenymarketing.com]

**Sent**: 1/9/2013 2:45:35 PM

To: Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-

01/cn=Recipients/cn=James.Hanchett]

Subject: Customer Feedback

Dear James Hanchett,

Eaton Corporation has contracted with AMG Research (Allegheny Marketing) to conduct a customer satisfaction study with end users of their products.

To access the survey, please click on the web address provided below or copy and paste the link into your web browser.

And access it by using the following password:

If you encounter any technical issues while taking the survey, please call 800-889-8290 or email at surveyadmin@amg-research.com.

Please take the time to respond over the next few days. Eaton values your feedback and looks forward to making improvements that benefit their customers.

Sincerely, AMG Research

\*AMG Research is a business-to-business market research firm. If you believe that you have received this message in error, or if you would like to be removed from our study list, please reply to this e-mail with "remove" in the subject line.

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